

Tele-Health

When assessing tele-health versus in-person care preferences respondents were asked about their access to the internet when they want it. 74.9% of the respondents have their own computer or smartphone, 6.9% of respondents access the internet from a public place (friend, library, etc.); 14.8% of respondents do not have access to the internet or find it too difficult to access. Half of respondents (54.6%) prefer future in-person care visits, 5.9% prefer future telehealth visits, and 24.1% respondents stated either was fine. Respondents were asked why they prefer in-person visits 55.5% like seeing the provider face to face, 26.2% perceived better treatment in person, 16.5% feel it is more confidential in-person. When asked why they prefer tele-health visits 31.7% responded convenience, 15.6% not having to deal with transportation issues; 13.9% stated their health was good. Figure 12 demonstrates access to the internet and preference to the type of medical service provided.

Figure 12: Access to internet and preference to type of medical services

