Planning a Needs Assessment/Town Hall

The CPC recently ranked service categories. Please review the Top 10 priorities below and use them as a guide in answering the following questions.

- 1. Housing Assistance
- 2. Medical Case Management
- 3. Mental Health Services
- 4. Transportation
- 5. Food Bank
- 6. Dental Care
- 7. Direct Emergency Financial Assistance (DEFA)
- 8. Ambulatory Care
- 9. Psychosocial Support Services
- **10. Benefits Assistance**

DEFA saw the biggest decrease in ranking (-5). Food Bank and Housing Assistance also rose (+2) since 2022.

Looking at the Priority Services:

- 1. What major challenges or barriers do you think People Living with HIV (PLWH) are currently facing when trying to access the services listed above (stigma, access, quality, wait times, etc.)?
- 2. Which of the priority services would you most want to explore in depth at a town hall? Why (growing need, service barriers, etc.)?
- 3. DEFA moved down 5 spots. What do you think this says about current community needs or potential financial hardship for PLWH?
- 4. Do you think any populations are particularly underserved within each of the priority services (e.g., youth, trans people, immigrants, People who Use Drugs (PWUD), etc.)?

Anything Missed:

1. Are there services not listed in the Top 10 that you believe should still be explored in a needs assessment / town hall?

2. What role do social determinants of health (e.g., housing/neighborhood, food security, transportation, employment, stigma) play in shaping health outcomes for PLWH in our EMA?

Structure:

- 1. How do we make the town hall interactive and engaging (e.g., small group discussions, anonymous cards, breakout groups by topic, etc.)?
- 2. What tone / shape do you think the town hall should take on (e.g., community healing, issue-focused, open forum, structured listening session, etc.)?
- 3. What information do we hope to walk away with after the town hall?