

CSU (2023), MMP (2020-2022), & Consumer Survey (2022) Data

Services Reported as Needed	PDPH 2023 Client Services Unit Need at Intake (N=1,837)	Medical Monitoring Project 2020-2022 (Weighted N=51,419)	EMA 2022 Consumer Survey (N=263)
Benefits and Entitlements	16.88%	N/A	7.20%
Case Management	N/A	10.18%	5.93%
DEFA	25.15%	N/A	9.75%
Dental Care	21.34%	24.41%	7.63%
Food	61.89%	16.02%	6.36%
HIV Education/Risk Education	3.32%	N/A	N/A
HIV Medical Care	16.88%	32.16%	2.12%
Home Health Care	3.54%	N/A	5.08%
Housing Assistance	57.70%	15.78%	11.44%
Medications	18.94%	2.84%	3.39%
Mental Health Services	29.45%	12.29%	5.93%
Substance Use Services	7.35%	3.61%	2.97%
Support Group/Peer Support	3.32%	19.30%	8.05%
Language Translation	5.66%	N/A	2.54%
Transportation	59.12%	10.60%	5.93%
Treatment Adherence	30.21%	0.48%	3.81%
Patient Navigation	N/A	6.49%	2.54%

CSU: Need at Intake

MMP: Service Need reported through various methods

Consumer Survey: Needed service but did not receive